



WARRANTY SERVICE/ REPAIR FORMS



* R 0 2 1 5 2 0 9 *

CUSTOMER NAME: _____
FIRST LAST

SCHOOL: _____
NAME CITY STATE

GRAD YEAR: _____ ORDER NUMBER: _____

METAL QUALITY:

- 10k yellow 14k yellow 18k yellow yellow lazon
- 10k white 14k white 18k white white lazon
- Other _____

CURRENT ENGRAVING

3 Initials Name in Script: (PRINT) _____

PLEASE MAKE THE FOLLOWING ADJUSTMENTS TO MY RING:

- Resize-smaller to: _____
- Resize-larger to: _____
- Clean and polish
- Replace crest Crest Initial _____
- Replace duracolor: _____
- Change simulated birthstone to: _____ Cut _____
- Add or change protected emblem to PE # _____
- Change encrusting to # _____
- Replace scratched, chipped, or broken simulated birthstone
- Re-apply antique
- Remove antique
- Add antique

THE FOLLOWING ADJUSTMENTS REQUIRE A REMAKE:

- Design Change: _____
- Left Panel to: _____
- Right Panel to: _____
- Change number/position on panel with PSP to: # _____ Position _____
- Change R or L outside personalization from _____ to _____
- Transfer - New school _____
- Graduation Date changed to: _____
- Metal Upgrade to: _____

ADDITIONAL INFORMATION: _____ RETURN TO:

Warranty Service Warranty Service
 PO Box 90224 or 3500 I-35 East
 Denton, TX 76202 Denton, TX 76210

SHIP TO:

Name _____
 Address _____
 City _____ State _____ Zip _____

Please insure the ring when shipping. Print clearly and verify that complete mailing address and customer information appears on this form. An acknowledgement will be mailed for receipt confirmation and an approximate completion date will be noted. Rings returned for repair may be remade at manufacturer's discretion. If upon receiving your ring and additional charges apply, Gold Lance will notify you before proceeding.